
 **30**  
BUNGALOWS


 **05**  
RESTAURANTS


 **06**  
BARS


 **04**  
POOLS


 **30**  
BUNGALOWS  
PRIVATE POOLS

## LUXURY ADULTS ONLY PARADISE

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## HOTEL DESCRIPTION

Surrounded by the turquoise waters of the Maroma Beach, these elegant bungalows offer breathtaking ocean views in a luxurious and magnificent décor. All bungalows offer a private infinity pool and an oversized deck with lounge chairs where you can delight your soul while watching the sunrise or by having a stunning sunset experience.

Each Overwater Bungalow features:

- Glass bottom floors.
- A ladder that provides access to the ocean.
- Our lovely outdoor showers.
- A romantic indoor relaxing hot tub for two.
- Private infinity pool.

They are equipped with:

- King size bed.
- Air conditioning & ceiling fan.
- 7" touch screen telephone.
- Aromatherapy shower.
- Make-up mirror.
- High end zero waste toiletries.
- 100% cotton & thousand-thread-count sheets.
- Safety deposit box.
- Nespresso coffee maker.
- High end tea selection and brewing station.
- Premium stocked minibar.
- Outdoor Terrace equipped with breakfast area and mini lounge.
- PressReader app.
- Towels.

## ACCOMMODATIONS

### TWO BEDROOM PRESIDENTIAL OVERWATER BUNGALOW

Two-bedroom private presidential bungalow with a lush master bedroom and a bedroom with double beds perfect for accommodating up to 4 people. Located in Palafitos section on the sea with a wonderful direct view of the different shades of the turquoise sea of the Caribbean and without obstructions to the ocean from the location at the end of your dock, private pool, rest net on the turquoise sea. Bungalow carefully decorated and set in comfort, tranquility and luxury Palafitos; Bose sound bar in the living room, Bose speakers inside the bedrooms, staircase with direct access to the sea from the terrace, private plunge pool, beautiful terrace with wooden loungers, and other top-of-the-line amenities, such as a full kitchen, common area with magnificent dining room and living room fully equipped with 70" Smart TV, welcome amenities, personalized picnics on Palafitos beach, Chef available in the suite for all meals and private waiter during the guest's stay, 2 indoor whirlpool tubs for two people in each Bungalow, aromatherapy menu, pillow menu to choose from and priority reservations for dinner. Shoe cleaning service by the Guest Experience Butler, paddle boards, kayaks and snorkeling equipment inside the Bungalow, courtesy floats, and 7" touch screen telephone with Internet access in each bedroom, Premium room service with the option of menus in all restaurants, plus private Guest Experience Butler service available to attend to guest needs that will make your bungalow even more magical.

4 adults    2482.58 ft<sup>2</sup> / 230.64 m<sup>2</sup>    211 ft<sup>2</sup> / 19.63 m<sup>2</sup>

- Private luxury round-trip airport transfers (minimum stay of 4 nights).
- Private guest experience butler service.
- Cold bottle of champagne waiting in your suite upon arrival.
- In-suite premium bar.
- In-suite welcome amenity upon arrival.
- Premium toiletry amenities.
- Welcome Butler with private in-suite check-in (if ready on arrival).



- Premium pillow menu.
- Premium aromatherapy menu.
- Nightly turn down service.
- 24 Hours room service with premium menu.
- Candlelight dinner for six(6) on the beach (minimum stay of 4 nights).
- Full access to all resort events.
- In-suite snorkeling gear.
- Late check-out free of charge (subject to availability).
- Unpacking service upon request.
- Hydrotherapy access.
- Full body relaxing massage (50 mins) per adult (minimum stay of 4 nights).
- Laundry service (10 items per person, per stay).
- Beach kit (ladies' bag, men's cap).



## PALAFITOS – SUITES ELITE OVERWATER

These exquisitely designed suites with preferred location offer very intimate accommodations where you can enjoy of Infinity ocean views. Each Elite Overwater Bungalow features a private infinity pool and a comfortable oversized deck equipped with luxurious furniture. These suites feature a ladder where you can access directly to the ocean, our lovely outdoor shower, romantic indoor relaxing whirlpool tub for two and glass bottom floor. They are equipped with king size bed, air conditioning, ceiling fans, touch screen telephone, aromatherapy shower, make-up mirror and high end toiletries, 100% cotton & thousand-thread-count sheets, safety deposit box with an inside plug, Nespresso coffee maker, tea brewing station, premium stocked minibar and a comfortable living area. Additional amenities include a selection of premium liquors & snacks, personal snorkel equipment and access to PressReader app.

2 adults 600 ft<sup>2</sup> / 55.65 m<sup>2</sup> 211 ft<sup>2</sup> / 19.63 m<sup>2</sup>



## PALAFITOS BUTLER SERVICE

Guests can truly relax knowing that our professional multilingual Butlers will take care of their every need.

### PRE ARRIVAL:

- Ensure your preferences are in-suite in accordance to the form previously filled out online.

### UPON ARRIVAL:

- Private check in.
- Provide all information regarding tours and Spa services.
- Unpacking service upon request.
- Provide a private orientation of the property
- Wellness gourmet bites.
- Tequila/Mezcal welcome tasting.

### THROUGHOUT YOUR STAY:

- Liaise with housekeeping on servicing of the suite and ensure suite is kept in perfect condition and arranged according to guests preferences.
- Expedite all room service orders.
- Dressing service before dinner for your entire stay (complimentary).
- Arrange laundering of clothing.
- Packing luggage service on request.
- Make all dinner reservations, tour bookings and in property activities.
- Reserve Spa treatments.
- Serve an inspired sunrise coffee experience upon request.
- Serve in-suite full breakfast.



## GOURMET RESTAURANTS

### OVERWATER GRILL & WINE BAR

Spectacular venue with astonishing views of the Caribbean Sea. The Haute Cuisine prepares the most succulent dishes inspired by the ocean and its surroundings. The restaurant serves breakfast, lunch and dinner and is equipped with two glass floor private dining rooms, the place for memorable dinners with your beloved one or with your friends. Exclusive for Palafitos guests.

- Breakfast: 7:00 am – 12:00 pm
- Lunch: 12:00 pm – 5:30 pm
- Dinner: 6:00 pm – 10:00 pm

And also have access and enjoy all the restaurants offered by El Dorado Maroma.

### PALAFITOS BEACH & POOL BUTLER SERVICE INCLUDING:

- Exclusive beach beds.
- Delivery of your favorite drinks while you lounge on the beach or pool.
- Sunscreen and towel service.
- PressReader app.
- Refreshment & Gourmet Bites.
- Cold refreshing face towels.
- Picnic service on the beach.

### PALAFITOS ADDITIONAL PACKAGE FEATURES

- 10 minutes of relaxing hand and head massage upon request.
- Butler s Lounge.
- Private beach area.
- Welcome glass of sparkling wine.
- Wide variety of international & domestic beers.
- In-suite customizable mini fridge.
- 24 hour room service (restrictions apply on rainy days).
- In room savory & sweet gourmet snacks.
- In room safety box.
- Beach bags for use during stay.
- Special nightly entertainment including live music.
- Exclusive restaurant.
- Free high speed wireless internet service.
- Ironing kit on request.



## WELLNESS PROGRAM: GUEST EXPERIENCE BUTLER

### SPA – IMMERSE IN SERENITY

#### COUPLE MASSAGE CLASSES

Work as a team and learn the basic techniques that will allow you to please each other and strengthen the bond between your souls.

#### HYDROTHERAPY CIRCUIT

Begin a sensory journey and free your body, let it flow through different water experiences and alternate between cold and warm phases, following a traditional juice & healthy smoothies tasting.

### WELLNESS – LIFE & BALANCE NUTRITIONAL COUNSELING

Dynamic and structures process based on science that includes: When concluding the appointment, you will obtain nutrition indications planned for the development of the wellness program.

#### FITNESS PROGRAM

Do you believe improving your physical condition, increasing muscle mass, and reducing body fat is hard? We have a solution for you. Our fitness program counts on the best team and trainers to guide you towards your goals.

#### YOGA CLASSES

Free your soul from all negative sensations through yoga classes, which have the power to connect the body, mind and breathing. In this practice you will do poses, stretches, elasticity exercises, breathing exercises and meditation sessions to improve mental, physical, and spiritual health.

#### MEDITATION SESSIONS

The meditation sessions will take you into a deep relaxation state. You will practice self-control to regulate the body. Meanwhile you'll be able to achieve mental and spiritual clarity, feeling at peace with yourself.

### EXTRA ACTIVITIES – KEEP MOVING

#### KAYAK TOUR

Go on a guided excursion through the Cenote Ojo Azul. You will receive basic instruction and embark on a kayak tour at the group's rhythm. We organize tours with schedules and routes for groups from a minimum of 2 people to a maximum of 10 people. Reservation required.

#### SUP YOGA & MEDITATION

SUP Yoga is a very entertaining and beneficial activity. It consists of a meditation class with all its benefits, but with the difficulty of doing it on a paddle board.

